

August 14, 2020

Deanna Finch-Smith
Governing Council of the Salvation Army in Canada-Lawson Ministries
533 Main Street East
Hamilton, ON L8M 1H9

Dear Ms.Finch-Smith:

RE: AGENCY COMPLIANCE

The Ministry conducts compliance inspections of all Ministry-funded service agencies under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific standards of care and safety requirements that agencies are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

Note: An emergency order was made on April 3, 2020 under the *Emergency Management and Civil Protection Act* as part of the government's measures to help protect the health, safety, and well-being of Ontarians from COVID-19 and to support agencies that support adults with a developmental disability to work together in a safe and healthy workplace. This emergency order is a temporary measure to provide flexibility to developmental services agencies to redirect their staffing and efforts to essential tasks.

Compliance inspections are intended to provide assurances to the Ministry, members of the public, stakeholders and individuals receiving services and supports that adults with developmental disabilities are receiving quality standards of care, in a safe and secure environment. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies, for maximum thoroughness and equitableness.

I am writing with respect to the unannounced compliance inspection of your agency that took place from **August 11 to August 13, 2020**. The Ministry is pleased to inform you that **Governing Council of the Salvation Army in Canada-Lawson Ministries** was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

Governing Council of the Salvation Army in Canada-Lawson Ministries will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the agency.

Sincerely,



Kevin Lockwood
Manager
Developmental Services Compliance Team

- c. Linda Quesnelle, Program Supervisor, Hamilton Region Office
Major Robert Russell, Area Commander, Lake Ontario Region, Governing Council of the Salvation Army in Canada—Lawson Ministries
Nancy Mills, Program Advisor, Developmental Services Compliance Team
DSinspections@ontario.ca